

## Online Privacy Notice

### Scope and Consent

This Privacy Notice describes Denave's collection, use, disclosure, retention, and protection of your personal information. It applies to any Denave site where this Privacy Notice appears in the footer, and to any Denave application, service, or tool (collectively "Services") where this Privacy Notice is referenced, regardless of how you access or use them, including through mobile devices. **By using its Services and/or registering for an account with it, you are accepting the terms of this Privacy Notice and Denave's User Agreement, and you are consenting to its collection, use, disclosure, retention, and protection of your personal information as described in this Privacy Notice.** If you do not provide the information Denave require, it may not be able to provide all of our Services to you

If you reside in India, you are contracting with Denave India A-154/A 2nd Floor, Sector-63 Noida, Uttar Pradesh -201307. If you reside outside of India, you are contracting with one of Denave companies & Subsidiaries.

The company you are contracting with is your data controller, and is responsible for the collection, use, disclosure, retention and protection of your personal information in accordance with its global privacy standards as well as any applicable national laws. Your data controller may transfer data to other members of the Denave as described in this Privacy Notice. Denave may process and retain your personal information on their servers in India where its data centers are located.

### Personal Information:

"Personal information" is information that can be associated with a specific person and could be used to identify that specific person whether from that data or from that data and other information that Denave has or is likely to have access to. Denave do not consider personal information to include information that has been made anonymous or aggregated so that it can no longer be used to identify a specific person, whether in combination with other information or otherwise.

### Changes to this Notice

Denave may amend this Privacy Notice at any time by posting the amended terms on this site. All amended terms automatically take effect 30 days after they are posted. Denave will announce any material changes to this Privacy Notice through the Denave via email.

## **Global Privacy Standards**

Denave has established global privacy standards known as Binding Corporate Rules (BCRs). They are its commitment to protect your personal information and honor its privacy obligations regardless of where your personal information is collected, processed or retained within Denave. Denave's BCRs have been approved by European Union privacy regulators that means it is treating your personal information everywhere within Denave according to European Union privacy standards. For more information about Denave's BCRs and its global privacy standards you may Contact Denave at [privacy@denave.com](mailto:privacy@denave.com).

### **Collection:**

Denave collect, process, and retain personal information from you and any devices (including mobile devices) you may use when you: use its Services, provide it information on a web form, update or add information to your account, or when you otherwise correspond with it regarding their Services.

The personal information Denave collect includes the following:

#### **Personal information you give it when you use its Services or register for an account with it.**

- Identifying information such as your name, addresses, telephone numbers or email addresses when you register for an account with Denave.
- In some instances, when you use its Services, you may provide age, gender, interests and favorites
- You may also provide Denave other information through a web form, by updating or adding information to your account, through your participation in community discussions, chats, dispute resolution, or when you otherwise correspond with Denave regarding its Services
- Additional information Denave required or authorized by applicable national laws to collect and process in order to authenticate or identify you or to verify the information we have collected

#### **Personal information we collect automatically when you use our Services or register for an account with us**

- Geo-location information, including location information from your mobile device. Keep in mind that most mobile devices allow you to control or disable the use of location services by any application on your mobile device in the device's settings' menu

- Computer and connection information such as statistics on your page views, traffic to and from the sites, referral URL, ad data, your IP address, your browsing history, and your web log information

### **Personal information we collect using cookies, web beacons, and similar technologies**

Denave use cookies, web beacons, unique identifiers, and similar technologies to collect information about the pages you view, the links you click, and other actions you take on its services, within our advertising or e-mail content. For more information about the use of these technologies and how to control them, see Denave's notice on Cookies, web beacons and similar technologies.

### **Use and Retention**

Denave uses the personal information it collects to: provide and improve its Services, provide you with a personalized experience on its sites, contact you about your account and its Services, provide you customer service, provide you with personalized advertising and marketing, and detect, prevent, mitigate, and investigate fraudulent or illegal activities.

Denave retain your personal information as long as it is necessary and relevant for its operations. In addition, it may retain personal information from closed accounts to comply with national laws, prevent fraud, collect any fees owed, resolve disputes, troubleshoot problems, assist with any investigation, enforce its User Agreement and take other actions permitted or required by applicable national laws.

### **Choice**

You have a choice about how Denave should use your personal information to communicate with you, to send you marketing information, how Denave provide you with customized and relevant advertising, and whether you want to stay signed into your account.

### **Communication preferences**

You can control the methods by which Denave may contact you about your account, there, you can also control your member-to-member communications preferences setting and choose which newsletters and promotions you want to receive.

## **Marketing**

If you do not wish to receive marketing communications from Denave, you can unsubscribe from the link in the email you received, change your communication preferences within Denave, or indicate your communication preferences within the direct communication from us. Keep in mind, Denave do not sell or rent your personal information to third parties for their marketing purposes without your explicit consent.

## **Withdraw consent**

If you withdraw your consent for the use or disclosure of your personal information for purposes set out in this Privacy Notice you may not have access to all Denave services and Denave might not be able to provide you all of the Services and customer support offered to its users and authorized under this Privacy Notice and its User Agreement.

## **Security**

Denave protect your information using technical and administrative security measures to reduce the risks of loss, misuse, unauthorized access, disclosure and alteration. Some of the safeguards it use are firewalls and data encryption, physical access controls to our data centers, and information access authorization controls. If you believe your privacy has been breached, please contact us following the instructions in the Contact Us section below.

## **Questions or Complaints**

If you have a question or a complaint about this Privacy Notice, Denave's global privacy standards, or its information handling practices, you can reach Denave's Privacy Office in writing by sending a letter or postcard to: Denave Europe Limited, 3rd Floor Technology House, 48-54 Goldworth Road Woking Surrey, GU216LE or Contact Denave at [privacy@denave.com](mailto:privacy@denave.com).